



ESG Quarterly Updates

Q3 of Fiscal Year 2023

Awarded "Green Logistics Enterprise of the Year"

In September, ZTO Express was honored with the "Green Logistics Enterprise of the Year" award by the Shanghai United Media Group (SUMG), which highlights ZTO Express's outstanding performance in environmental protection. Adding to the success, ZTO Express Cold Chain also won the "High-performance Cold Chain Logistics Enterprise of the Year" award from SUMG.



Improved Environmental Scores in MSCI Ratings

ZTO Express achieved a 0.8-point improvement in carbon emissions in the latest MSCI rating, with a current score of 8.1 points, surpassing the industry average of 7.8 points. In recent years, ZTO Express's carbon emission intensity has witnessed a downward trend, decreasing from 547 kg of CO₂/RMB10,000 in 2020 to 449 kg of CO₂/RMB10,000 in 2022, benefiting from its enduring commitment to low-carbon delivery practices.



Successful Conclusion of “Baiyou Eagles” Training

The phased training of “Baiyou Eagles” was successfully concluded on August 6, with 48 trainees from various department managers completing the quiz. As a vital component of ZTO's talent training system, the mechanism of internal and external lecturers was adopted to deliver diversified courses covering various topics such as human resources, finance, law, etc., in combination with the differences between management domains and job natures to enhance the management skills of the trainees and promote the goal of “fostering the growth of ZTO employees” through the training program.



Information Security Committee Established

In September, to strengthen information security protection within the Group and ensure accountability, ZTO Express established the Information Security Committee with Jingxi Zhu, Vice President, as the director. The committee's responsibilities include coordinating strategic planning and policy for information security, managing the information security system, formulating and supervising operational rules and management mechanisms, driving the implementation of information security initiatives across business segments, and assuming primary accountability for information security.



“2023 College Entrance Examination Honor List” Released

In August, ZTO announced the “2023 College Entrance Examination Honor List”, which included 172 children of employees. Among them, 75% were from families of frontline employees. ZTO awarded a monetary prize ranging from RMB5,000 to 10,000 to the listed students who were admitted to the prestigious universities. This gesture reflects ZTO's desire for them to inherit the spirit of dedication and hard work demonstrated by their parents, achieve outstanding academic performance, express gratitude to their parents, and give back to society, which aligns with the core value of “Shared Success”.



Convening of the 2023 Network Council Meeting

On September 7, more than 120 representatives from the headquarters, provincial and municipal management centers attended the council meeting held in Xi'an, Shaanxi Province. Chairman Meisong Lai affirmed the achievements made by the entire network in the face of industry competition in the first half of the year, and called for a continued firm confidence and practical efforts to prepare for the upcoming peak season. He emphasized the importance of focusing on details in execution. Leaders of functional sectors also conducted corresponding reviews of their work and made deployment plans.



Convening of the Semi-annual Work Conference on Service Quality

From July 17 to 19, ZTO Express held the 2023 Semi-annual Work Conference on Service Quality in Wuxi, Jiangsu Province, attended by more than 80 participants in charge of service quality across the nation. The conference summarized the work in the first half of the year and made key deployments, emphasizing the need to clarify the role positioning of service quality, and engaging in discussions on the existing challenges.



Corporate Governance

Winner of the “Institutional Investor” All-Asia Executive Team Award

ZTO Express achieved outstanding results in the 2023 All-Asia Institutional Investor survey. The survey results reflect the opinions from 6,474 investment professionals at 1,646 financial services firms. ZTO won first place in six categories, namely “Best CEO”, “Best CFO”, “Best Investor Relations Professional”, “Best Investor Relations Company”, “Best ESG” and “Best Company Board”.



Five Consecutive Years Listed on “Fortune China 500”

On July 25, the 2023 Fortune China 500 list released, with ZTO Express ranking 379th. This is the fifth year that ZTO Express has been included in the Fortune China 500 list, demonstrating the sustainable, stable and healthy development of the company.



荣获“年度绿色物流企业”奖项

9月，中通快递获得由上海报业集团颁发的“年度绿色物流企业”奖项，表明了中通在绿色环保方面表现突出。同时，中通冷链获得由该组织颁发的“年度高效能冷链物流企业”奖。



MSCI评级环境项分数获得提升

中通在MSCI最新评级得分中碳排放一项获得0.8分的提升，目前得分为8.1分，高于行业平均7.8分。近年来，中通碳排放密度不断降低，从2020年的547千克/万元下降到2022年的449千克/万元，得益于公司在坚持低碳寄递上做出的长期努力。



百优雄鹰培训圆满落幕

百优雄鹰阶段性培训于8月6日圆满结束，各部门经理共48名雄鹰学员顺利完成测验。作为中通人才培养体系中的重要环节，教务组采用内外讲师机制，结合管理区域与岗位性质的不同，从人力资源、财务、法律等各职能层面安排多样性课程，提升学员管理水平，推动“用我们的培训成就更多中通人的成长”的目标。



信息安全委员会成立

9月，为加强集团信息安全保护，落实责任，中通快递集团信息安全委员会成立，常务副总裁朱晶熙担任主任。委员会职责包括统筹信息安全的战略规划与方针、信息安全体系管理、运营规则和管理机制的制定监督，推进各业务板块内的信息安全举措落实，承担信息安全主体责任。



中通发布2023年高考光荣榜

8月，中通“2023年高考光荣榜”公布，172名员工子女光荣上榜。其中，来自基层一线员工子女占比达75%。中通对考入985、211高等院校的榜上学子给予5千到1万元的现金奖励，祝愿学子们能够承继父母辈“执着奋斗”的快递精神，以优秀的学业成就自我，感恩父母，回报社会，这也是中通“同建共享”价值观的体现。



2023年理事会会议在西安召开

9月7日，来自总部、省市管理中心代表共计120余人参加在陕西西安召开的理事会会议。赖梅松董事长肯定了全网上半年面对行业竞争取得的成绩，要求继续坚定信心、真抓实干，备战即将到来的旺季各项工作，紧盯细节、赢在执行。集团各职能板块负责人也作了相应的工作复盘和部署。



全网服务质量半年度工作会议召开

7月17至19日，中通快递2023年全网服务质量半年度工作会议在江苏省无锡市召开。总部和全国服务质量负责人共计80余人参会。会议对上半年工作进行总结和重点部署，要求明确服务质量的角色定位，就目前存在的相关问题展开交流及互动研讨。



蝉联《机构投资者》 亚洲区最佳管理团队奖项

中通团队在2023年《机构投资者》的评选中再获佳绩，1,646家机构6,274位买方基金经理和卖方分析师参与调查评选。中通蝉联了所有奖项，包括“最佳首席执行官”、“最佳首席财务官”、“最佳投资者关系专业人员”、“最佳投资者关系企业”、“最佳ESG”和“最佳公司董事会”六个类别第一名。



连续5年上榜《财富》中国500强

7月25日，2023年《财富》中国500强排行榜发布，中通快递位列该榜单第379位。这是中通快递连续第5年入围《财富》中国500强榜单，彰显企业持续、稳健、健康发展。



Thank you!

